

## Return Policy

This return policy is the current return policy effective 01/31/11 and will remain in effect until further revised. Our return policy is designed to minimize your dealerships exposure to obsolete inventory and allow you to participate in the accessory business with minimal risk. Auto Accessories is committed to making your partnership with us as smooth as possible and we will do whatever is in our power to make sure you are successful with your dealerships accessory program.

### Time Frame for Returns:

All returns must be presented within 90 days of original invoice date. If return is presented within 90 days, full credit will be issued for the return on that month's statement from Auto Accessories. Any returns outside 90 days will be handled on a case by case basis and will be at the discretion of Auto Accessories. Returns outside of 90 days may be subject to the following return perimeters:

- Denial of return
- Repurchase of new product
- Restocking fees

### Returnable Condition:

All returns must be in new unused condition, both the part and the packaging. All accessories must be in original packaging with all associated hardware, components, and instruction sheets included. All packaging must be in new condition with no marks, writing, or labeling on the box or other relevant packaging. No credit will be issued on accessories that have been installed or the part/packaging is not in new condition. There are no returns on any electrical accessory that has been opened. All returns must have been purchased from Auto Accessories in order for credit to be issued unless prior approval is given.

### Return Process:

All returns must be accompanied with original invoice from Auto Accessories as well as a copy of our return authorization sheet. The authorization sheets can be obtained by calling 866-512-2170. Returns that are received defective, shipped in error, over shipment will not be eligible for credit. **All Damage claims, missing hardware, or defective item claims must be made within one (1) business day of material receipt at your location.**

## **Return Policy**

Please call your ADI Account Manager for RMA Approval code. Then one easy step to our Distributions center (866-512-2170) to arrange for pick up of these items, or visit [WWW.CHECKABOX.COM](http://WWW.CHECKABOX.COM) and click on the RGA button.

Please note the RMA number provided by your ADI Account Manager on the RMA Form and packing slip with copy of original invoice.

### **Special Orders:**

Any special order that is for a vehicle that is more than 3 model years old will not be accepted for return for any reason.

Auto Accessories

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